

## (EN) Important - please read

Manufacturer General Order Terms and Conditions of the Order.

- Design especially logo and texts shall be provided in vector graphics: .ai; .eps; .pdf. We also require a JPG visual with the logo placement.
- 2. In the case of files sent in bitmap only, we have no influence on the print colour, sharpness and visibility. With the use of this type of graphics, complaints will not be taken into account.

  Before making such production, sample preparation is highly recommended.
- Colors should be defined only by Pantone Matching System for coated papers (C). All colors included are for visual purposes only and should not be treated as the actual colour of final product and print. Colour tolerance of +/- 2 PMS tone shall be acceptable by the Client.

- Client is responsible for any errors (spelling, typing, logo, font, etc.) found after the final proof has been approved. Claims on errors on the design after its approval will not be taken into account.
- 5. Due to technical reasons, logo centering may differ on the items in mass production. Logo distance from the edges of the fabric/tape may vary +/- 2mm or 20% of the imprint size.
- In order to ensure the legibility of the graphics included in the designs, the Seller requires:
   for tapes T1, T7, T8, T9, T10, T16 minimum text height of 1.5 mm,
   for bandanas, microfiber cloths, mousepads, minimum text height of 2mm,
   for deck chairs, shopping bags, gym bags, scarfs minimum text

height of 5mm.

- We reserve the right to adjust the design and logo positioning to the requirements appropriate to the relevant technology.
- Please note: All RE-ORDERS are being treated as NEW ORDERS and the rules above apply. By placing the re-order, customer accepts that there may be a difference in colour between the previous and new production.
- 9. If the colours are not defined in Pantones from Pantone solid coated scale, we do not take the responsibility for the colours after printing.
- 10. Before proceeding with mass production, we strongly recommend to make a pre-production sample. If no sample made, post production claims will not be accepted.

- 11. The Client bears full responsibility if as a result of the order execution the rights of the third parties have been violated. The Client shall release manufacturer from any third party claims as a result of such rights violation.
- 12. If the order shipment is postponed by the Client, the order is stored at their expense and risk.
- 13. We do not bear the responsibility for postal and courier services.
- 14. Regarding orders for lanyards with safety break, we advise to place safety break ca. 10-15 cm above the metal hook not on the neck. When placing the safety break on the neck, client takes the full responsibility for potential itching or irritation that may appear while wearing the lanyard.
- 15. By placing the order, the Client accepts the rules above.

By placing the order, the Customer agrees to the above General Terms and Conditions of the Order.